

Dynamic Door Service herein after referred to as the 'Supplier' warrants the following on its product installation:

1 Garage Doors (residential) to be free from defects in installation for a period of 12 months from date of installation.

2 Any claim for damaged panels or rollers must be made within 7 days of supply or installation.

3 The Supplier reserves the right to modify any existing or future products without incurring any obligation to incorporate such modification to products already manufactured or to which this Warranty may relate.

4 The Supplier reserves the right to touch up on site Colorbond and or Pre-Painted surfaces on its range of garage doors but no responsibility will be taken for the possibility of any paint rubs, scuffing etc on the internal wash coat finish or external painted surface.

5 This Warranty does not apply to any defect, loss or damage arising or caused directly or indirectly by or as a result of:

- (i) Any masonry rendered or other surfaces cracking or collapsing during installation of the door.
 - (ii) Any defect or deterioration of timber including drying out after installation.
 - (iii) Any weakening or collapse of the structure to which the doors are affixed occurring any time after installation.
 - (iv) Any damage to or deterioration in the condition of the doors occurring after delivery and prior to installation.
 - (v) Any defect (including defects in components parts or accessories) arising from or attributable to the failure to carry out normal preventive maintenance or adjustment.
 - (vi) Any additional defect damage or deterioration arising from or attributable to the operation of the door after it is known to be defective.
 - (vii) To any door being installed within 800 metres of the sea or other body of water of equivalent or greater salt concentration or in an area subject to industrial fall out or the use of incorrect cleaning material (acid wash) on the door or adjacent area.
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6 Exclusions to warranty period:

- (i) Key & Barrel – 1 Year Warranty
 - (ii) Spring Tensions – 3 Months Warranty
 - (iii) Repair of Warranty Work – 3 Months Warranty
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7 Note: All Warranties will be voided subject to:

- (i) Water damage and/or condensation
- (ii) Power supply black out or surge
- (iii) Door blowing in, storm damage or any act of God
- (iv) Modification or adjustment by unauthorized persons
- (v) The garage door that the product is used with must be spring balanced in such a way that the user is able to open and close the door by hand with a force no greater than 20kg.

(vi) The garage door must not weigh more than 110kg.

(vii) The garage door and the product must be professionally maintained and serviced regularly, in accordance with the instructions provided with the product, as a minimum every 12 months or 2,500 cycles (which ever comes first)

(viii) If the garage door is out of balance, sticks or binds, it must not be used until serviced by a professional garage door technician.

8 Subject only to the provision of the Trade Practices Act and any legislation of the State or Territory wherein the doors of the Company shall have been sold or installed (which may confer certain rights on consumers of goods and those rights by such legislation may be rendered incapable of exclusion) this warranty supersedes and excludes all representations, warranties and conditions whether expressed or implied by law and the Company shall have no liability or otherwise that herein provided for any loss and damage (including consequential loss and damage, loss of use or profits) by reasons of delay, defective or faulty materials or workmanship, negligence, matter or thing done permitted or omitted to be done by the Company.

9 For specific warranty on Steel-line Garage Doors refer to their product Warranty.

10 Where the garage door Opener has been installed by the Supplier, the warranty on such installations shall be free from defect in workmanship and material for a period of 12 months from date of installation. Please refer to the Door Openers (motor) Installation and Operating Instructions for the Openers Manufacturer's warranty provisions.

Please note as per 7(vii) in order to keep the manufacturer's motor warranty the door must be serviced every 12 months.

11 Operator warranty excludes any batteries or light bulbs and malfunctions or defects to the Unit or its operation due to any of the following:

- (i) Failure to observe installation, adjustment, maintenance or operating instructions provided with the Unit.
- (ii) Incorrect installation, operation or adjustment of the garage door to which the Unit is fitted.
- (iii) Connection to any garage door outside the specifications set out in the owner's manual.
- (iv) Any modification or repair to the Unit carried out by a person not authorised to do so by Dynamic.
- (v) Radio or any other electrical or electronic interference.
- (vi) Faulty or unsuitable electrical wiring of the building to which the Unit is attached.
- (vii) Faulty or flat batteries in the remote control transmitter.
- (viii) Where the defect is due to conditions other than normal domestic use or dirt, misuse, neglect, fire, accident, electrical storm or other act of God.

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